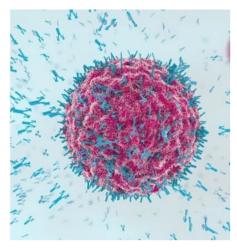
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## Mickaboo's Coronavirus Response From Mickaboo's Leadership



At Mickaboo, we are keenly aware of the potential impact of the coronavirus (COVID-19). We are modifying processes and informing our volunteers to ensure we can operate as safely and effectively as possible, as we navigate through the uncertainty of the outbreak. We also want to help the Mickaboo community safely support each other throughout this challenging period to ensure their continued good health and that of their birds.

We are staying up-to-date on the latest developments. The actions we are taking include monitoring resources such as the Centers for Disease Control and Prevention (CDC); the World Health Organization; and our local public health department updates across the greater Bay Area.

Here are some of the actions we are taking:

- Mickaboo Basic Bird Care classes are moving online. Our in-person classes around the Bay Area and Sacramento are suspended until further notice. Until they can resume, we will offer classes via video conference. They will cover the same material as always. The class details will be shared on our website.
- 2. Adoption Fairs and Outreach events are postponed and/or subject to further rescheduling.
- 3. Fostering and Adoption activity
  - Our fosters will be kept up to date with the latest information about local avian vets, their availability, and how to contact us for help.
  - Adoption: We will continue to process adoption applications. However, the home visit and adoption stages may be severely delayed due to the restrictions placed on in-person meetings and movement. Please bear with us as we manage these challenges.
  - Home visits: on a case-by-case basis, we will consider the possibility of conducting the home visit via videoconference options such as Skype, Google Hangouts or FaceTime.
- 4. Bird Rescues and Surrenders
  - We will support emergency rescues from shelters and act on other rescue events as and when we can, subject to the restrictions placed on movement and activity.
  - We will continue to respond to inquiries and will monitor our voicemail. In an emergency, contact us <u>online</u>).
- 5. Monitoring, review and communication
  - We will continue to monitor the coronavirus situation and review these actions with our leadership, making changes where necessary. Our priority is always the health and safety of our volunteers and our birds. We will communicate regularly with our community to ensure both our volunteers and supporters stay informed. Updates will be posted on <a href="https://www.mickaboo.org">www.mickaboo.org</a>.

Mickaboo does not have a building or facility. All our volunteers will be encouraged to limit travel, adhere to all public orders issued by our local authorities, and practice social distancing.

We will continue to monitor guidance from health experts and government agencies and will do our very best to maintain the quality and timeliness of our work. We appreciate your flexibility and support during this time. Our thoughts remain with everyone affected by the COVID-19 crisis. This outbreak has reminded us just how invaluable the health and wellbeing of our community and those we love truly is.

Sincerely,

Michelle, Sarah, and Pam

Michelle Yesney, CEO Sarah Lemarié, COO Pamela A Lee, CFO

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